

Emergency Procedures

Key information for visitors to ErinoakKids sites

Overview

This summary provides visitors with essential information about emergency activation and response procedures at ErinoakKids sites. Understanding these protocols ensures the safety of all occupants in the event of various emergencies.

General Preparedness

Emergencies can happen at any time. ErinoakKids has established clear emergency procedures, and all visitors should be aware of the codes and their meanings. Staff are trained to act promptly, and visitors are expected to follow directions given during any emergency.

To activate emergencies, dial extension 5555.

To learn more about the types of codes and their meanings, visit: www.erinoakkids.ca/codes

Reception and Staff Roles

The ErinoakKids reception team coordinates emergency responses. Visitors should always follow the instructions provided by staff or reception, especially during emergency situations.

Other Emergencies

Elevator emergencies: Do not attempt to exit a stalled elevator; utilize emergency call button and wait for instructions.

Locked washroom emergencies: If locked inside, use the emergency button or alert reception for assistance.

Important Reminders for Visitors

- Take all alarms and emergency codes seriously and respond as directed.
- Do not use elevators during fire alarms or Code Red drills.
- Remain in designated safe areas until you are told it is safe to return or leave.
- Keep calm and help others stay calm during emergencies.