

Reaching

New

Heights



2017/2018 ANNUAL REPORT



ERINOAKKIDS
Centre for Treatment and Development

About ErinoakKids

ErinoakKids Centre for Treatment and Development is Ontario's largest children's treatment centre, serving almost 17,000 children and youth annually who have physical and developmental disabilities, autism, communication disorders, and vision or hearing loss.

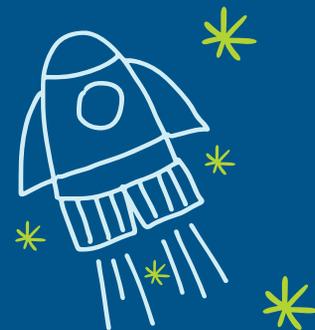
We provide therapy, medical and support services for children and youth in Halton, Peel and Dufferin County. Our goal is to help each child we serve achieve optimal levels of independence, learning, health and well-being.



Reaching new heights to build a brighter future

A MESSAGE FROM PRESIDENT AND CEO BRIDGET FEWTRELL
AND BOARD CHAIR JAMES SUTHERLAND

*"The best way to predict the future is to create it."
— Abraham Lincoln*



At ErinoakKids, we believe building a brighter future for kids with disabilities and special needs means dreaming big.

Our 2017/2018 annual report showcases how a decade-long dream to build three new, purpose-built facilities is today allowing children to reach new heights. The nature and design of these buildings, the opportunities they afford and the connections they foster, provide a place in which children and youth can maximize their abilities and define their unique potential today and in the future.

And the future for ErinoakKids is now. With new programming tailored to meet the needs of our kids and families, expanded relationships with our partners and innovative projects on the horizon, we will continue to reach new heights for the next generation of children and youth with disabilities.



Bridget Fewtrell
President & CEO



James Sutherland
Chair, Board of Directors

A Year of Milestones



In addition to moving to our three new facilities over the last year, ErinoakKids celebrated a number of milestones. Here are just a few highlights:

ErinoakKids implements the Ontario Autism Program

In June 2017, ErinoakKids implemented the new Ontario Autism Program (OAP). The program allows families of children with autism, regardless of their age or place on the spectrum, the ability to access integrated, individualized and flexible services based on their child's strengths and needs. Through a combination of one-to-one and group learning offered during the day, in the evening and on Saturdays to match each child's needs and their family's schedule, children are making important and life-changing gains.

New program provides additional autism supports for school boards

To support the OAP, ErinoakKids has developed programming with school boards to provide more flexible and responsive autism supports for students.

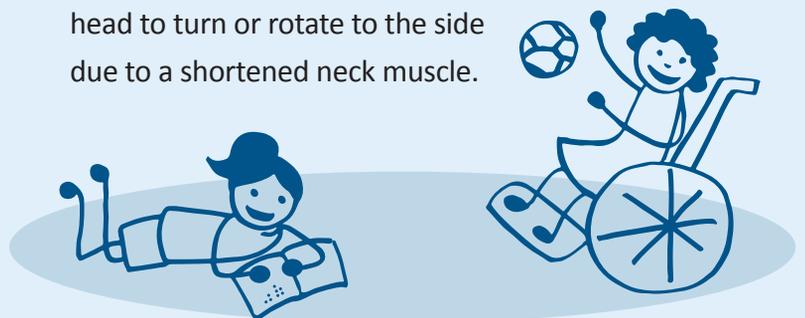
Our clinicians work with educators from across eight school boards in our catchment area along with client families to plan and support how to best transition kids to school and help meet their therapy goals. Clinicians attend meetings with families and schools, observe clients in the classroom and provide coaching to educators when required.

Baby Club addresses therapy needs for kids under 2

Based on feedback from families of young children with disabilities, ErinoakKids introduced Baby Club. This is a unique service for children under 2 that involves physiotherapy, occupational therapy, speech and language therapy, social work and service navigation. The goals of the program are to improve gross motor, fine motor, communication and social skills using play-based activities such as circle time, crafts and toys. It also provides parents and caregivers a chance to connect with each other while working on therapeutic goals in a safe and fun environment. Researchers from the University of Toronto are working with ErinoakKids to explore the impact of this program on parents of young children with disabilities.

ErinoakKids expands its pediatric physiotherapy clinic

In the summer of 2017, ErinoakKids began offering additional services in our pediatric physiotherapy clinic. This includes services that are covered by the Ontario Health Insurance Plan (OHIP) such as treatment of tendinitis/tendinosis, ligament sprains and congenital muscular torticollis, a condition that causes a baby's head to turn or rotate to the side due to a shortened neck muscle.



Facts about ErinoakKids

(2017/2018)

Total client visits to ErinoakKids

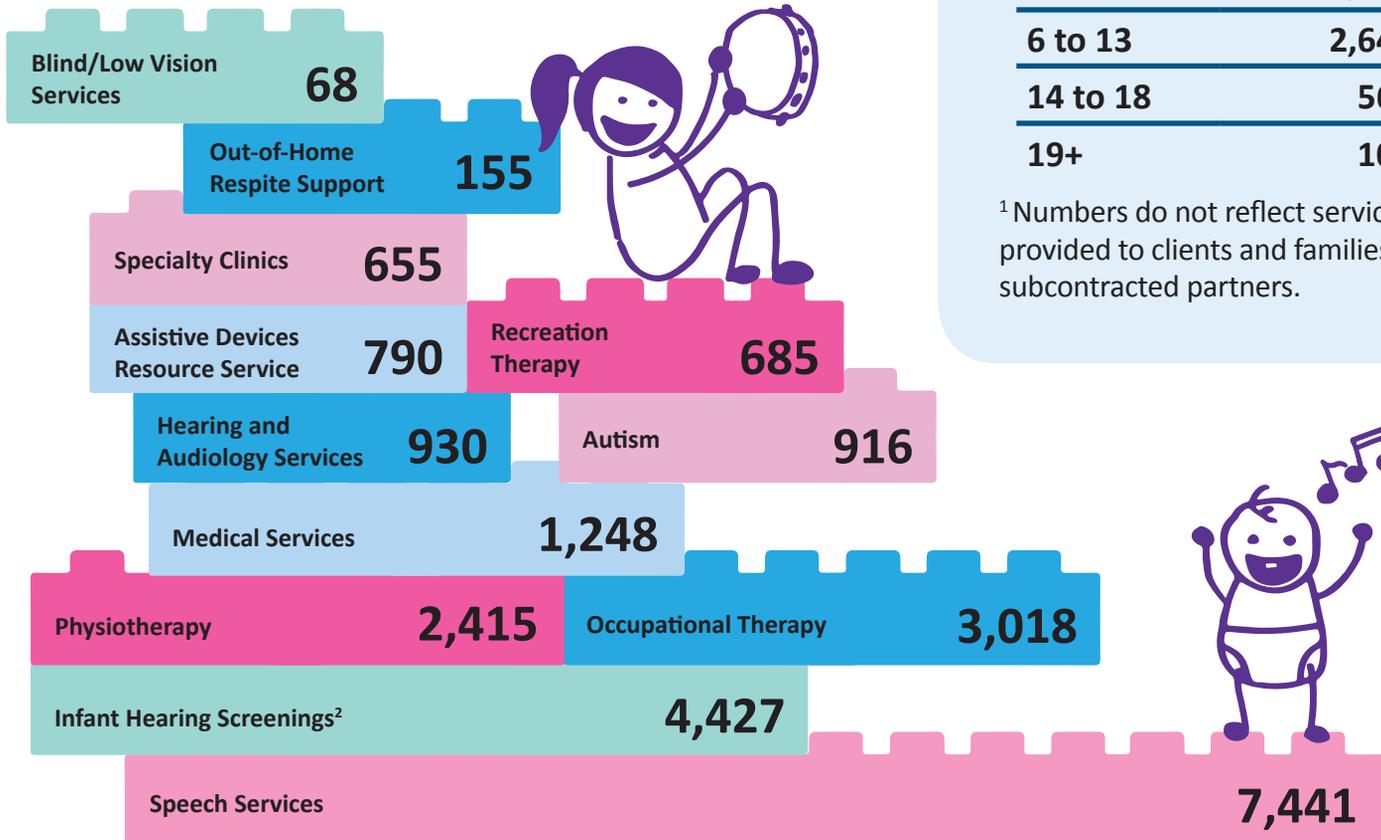
113,394

Total number of appointments booked

197,149



(Client numbers by service)



(Clients served by region)

Peel	10,329
Halton	5,256
Dufferin	194
Other	986

Total unique clients served¹

16,765

(Clients served by age)

0 to 2	8,360
3 to 5	5,089
6 to 13	2,644
14 to 18	569
19+	103

¹ Numbers do not reflect services provided to clients and families by subcontracted partners.



² An additional 24,438 infant hearing screenings were performed in 2017/2018 through partnerships with community providers.



Micah's Story

When one year-old Micah began repetitively spinning the wheels of his toy car and avoiding eye contact, mom Natasha feared something was wrong with her little boy.

"I would try to engage with him to experience the moment but he seemed like he was in his own little world," says Natasha.



Concerned about her son's lack of progress, Natasha consulted her family doctor who referred her to ErinoakKids in 2017. Here, he became part of a first-of-its-kind pilot known as the Early Intervention Demonstration.

The pilot is focused on providing in-home coaching and support for parents of children 12-24 months who have not yet received a diagnosis but are showing early signs of autism. 



For Natasha and her husband Ray, this one-to-one coaching by ErinoakKids therapist Caroline Centurami has been invaluable.

Caroline visits Micah twice a week and videotapes Natasha's interactions with the young boy. Together, Caroline and Natasha identify goals for Micah. They work to address how Natasha can best support Micah's daily activities at home such as mealtime, handwashing, and reading – all tasks that are otherwise difficult for him to engage in given his diagnosis.

"This program has given me the tools I need to better understand this journey with Micah," says Natasha. "The support we have received has been structured around his needs, and with Caroline's compassion and dedication, it has proven to be a priceless gift to our family."

Micah, with his affectionate, loving and big personality, is now thriving because of ErinoakKids' support. He is now able to interact with people around him and he enjoys laughing and making others laugh.

"If I'm cleaning, he will pick up a towel and clean whatever is closest to him," Natasha says. "It is just adorable."

Natasha is grateful for the early intervention that was available for Micah, and for the tools she was able to access through ErinoakKids. It has given her hope and lifted the stress that comes with having a child with specific needs.

"If it wasn't for ErinoakKids, I don't know where I would be right now" she says. "They've made our dreams come true."



Serenity's Story

Like most eight year-olds, Serenity knows what she wants. But unlike most kids her age, she can't tell you with words.

Serenity has 19 different diagnoses, but her primary condition is Agenesis of the Corpus Callosum. This means the right and left hemispheres of her brain don't speak to each other. She functions at the level of a six to nine month-old and often wears a helmet as protection from self-injurious behaviours. Given Serenity's complex needs along with her brother's special needs, mom Kathryn and husband John knew they needed support from community services and turned to ErinoakKids.

Among a variety of services they've accessed from ErinoakKids, Kathryn and her husband have come to rely heavily on respite services.

ErinoakKids' respite services provide overnight and weekend care, as well as week-long care in the summer for children who are medically fragile, have complex care needs or behavioural challenges. 



"I don't know where we would be without ErinoakKids respite," says Kathryn. "We know she's safe and cared for, and she absolutely loves it. It gives us a chance to fill our buckets, so we can keep filling hers."

For parents like Kathryn and John, respite provides a much-needed period of relief from their caregiving routines.

"Respite is an ongoing source of refuge for us," Kathryn says. "We get to plug back into our family and get a chance to do things with our other two younger children that we can't do with Serenity."

In January 2018, ErinoakKids opened three new facilities, including a new 26-bed regional respite centre – the largest of its kind in Ontario, at The Giampaolo Foundation clinical site in Brampton.

"When I first walked into the new respite centre, I thought it was designed specifically for Serenity," says Kathryn.



"It has everything clinicians need to keep her safe, while also making it fun and engaging."

Respite also gives her a voice, she adds.

"Staff support her and advocate for her," Kathryn says. "It's comforting knowing that people are there who truly care for her and want her to have new experiences. It gives her a break and a chance to just be a kid."



Snoezelen room



Adapted fitness facility



Mississauga site

Celebrating **our** new home

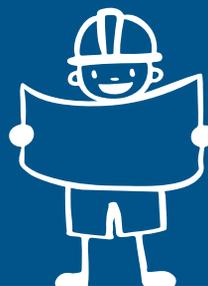


Brampton site



Halton site

More than 10 years ago, ErinoakKids had a vision to provide much-needed services and supports for children and youth with disabilities under one roof. After years of advocating, planning and preparing, we welcomed the very first client through the doors of our new sites on January 25, 2018.



Therapeutic playground

Today, our clients receive the services they need at a single location while benefiting from new spaces, and expanded services and programs designed specifically to support their learning and development. This redevelopment project has been the largest in the history of the Ministry of Children and Youth Services, and the first multi-site build of a children's treatment centre in the province.

Features of the new buildings include gyms with a climbing wall, fully-accessible outdoor therapeutic playgrounds, adapted fitness facilities, and Longo's Family Resource Centres. The buildings are also equipped with multi-sensory Snoezelen rooms to help reduce aggression and anxiety in kids, and kitchen and laundry facilities where children and youth can learn skills for independent living.

Our new spaces are critical to ensuring children and youth with disabilities and special needs can access services in their home communities and grow up to be successful, contributing members of society.

Fundraising campaign sets new record



ErinoakKids' *In My Dreams* campaign set a new fundraising record for the organization, raising \$13.5 million by the end of 2017 for specialized medical and therapy equipment at our new sites. The amount represents the largest raised to date by a fundraising campaign in ErinoakKids' nearly 50-year history. Special thanks to our major campaign donors — The WB Beamish Foundation, The Giampaolo Foundation, Orlando Corporation, the Brannon Family and The Longo's Family Charitable Foundation — all donating more than \$500,000 to make our dream a reality. For a full list of all donors who helped make this possible, visit erinoakkids.ca

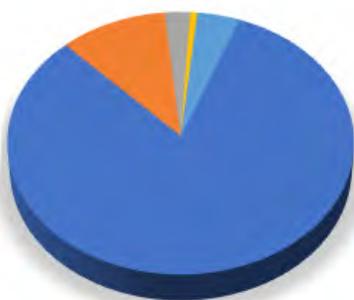
Fundraising Snapshot (2017/2018)

\$2.66M Total funds raised | **\$0.46M** Fundraising expenses

Financials

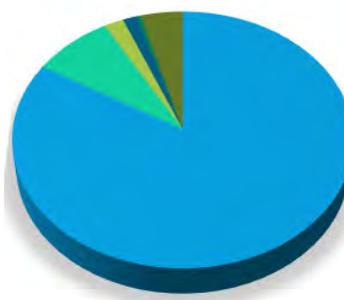
Fiscal 2017/2018

Sources of Funding



- Ministry of Children and Youth Services (MCYS) **82.0%**
- Other Revenue **10.6%**
- Regional Municipality of Peel **2.5%**
- Donations and Fundraising **0.7%**
- MCYS Redevelopment Transitional Funding **4.2%**

How Funds Were Spent



- Programs and Services **83.6%**
- Administration **8.3%**
- Building Services **2.0%**
- Other **1.4%**
- Fundraising **0.4%**
- MCYS Redevelopment Transitional Funding **4.3%**